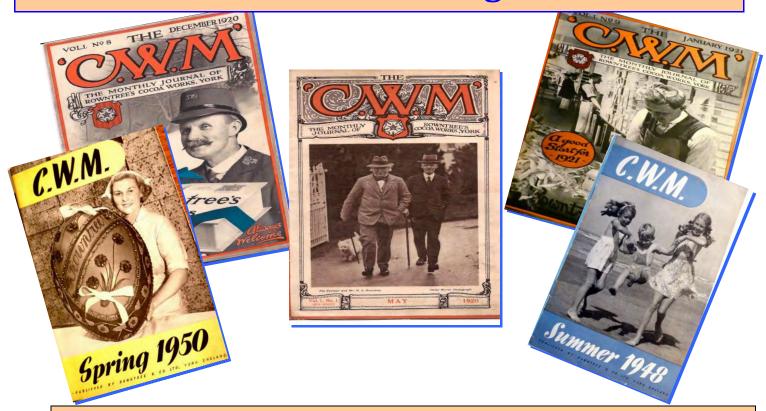


A brief inside view of The Cocoa Works Magazine

(The journal of Rowntree & Co. 1902-1968)

The Cocoa Works Magazine



The Rowntree legacy, especially in York, occupies a special place in the hearts, family histories and personal memories of many people.

One part of that legacy is 'The Cocoa Works Magazine' (CWM).

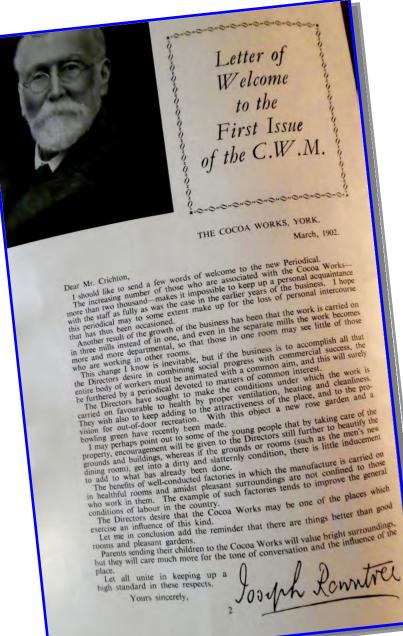
Joseph Rowntree was a 'people person'; he liked and was interested in people and took great care of his relationships with his fellow workers. He always wanted the Company to benefit the 'whole person', not just to be their employer. He said he intended 'to combine social progress with commercial success'. As the company grew and employed more people it was difficult to retain personal contact with everyone. By 1902, it was operating from 3 locations so it was thought that a company magazine would help 'to make up for the loss of personal intercourse that has thus been occasioned.' This was farsighted at the time as the CWM was one of the first and longest surviving publications of its type, continuing until 1968.

The way in which the magazine developed was very much a product of the culture Joseph developed within the company. Each person was a valued individual whose social, family and even financial well-being could be furthered by the fact that they worked at Rowntrees. The CWM set out to be much more than just a noticeboard about Company issues. It aimed to educate, inform, and entertain. It included personal information about employees, their jobs, hobbies, holidays, and when they left, married, retired or died. Thus, it is now a significant document of Social History.

Author: Stan Young, Volunteer, The Rowntree Society.
September 2018



This heading is from the first edition of The Cocoa Works Magazine in 1902. Note the snap line referring to 'A Journal in the interests of the employees of...' giving a strong hint to Joseph Rowntree's intentions for a magazine which was to serve the purposes of the employees rather than just the company. He wrote introductory letters and articles frequently for the publication.



The piece below is an extract from an article written by Seebohm Rowntree in June 1920, 18 years after the first edition. The company remained very committed to the magazine even through difficult financial times. Details of costs are difficult to find but we do know that in 1932 the company decided to continue spending £400 per year on the publication.

But we may be asked whether it is when paper and printing are so terribly dear. Personally, I have no doubt that it is well worth while. A really good, with all that is going on around us, and thinking. It helps to create and to school motion, "We are members of au maintain a team spirit. We are not great body." We are members of a dedicated to machines of wood etemple thousands of men and women, boys and them of men and women, boys and them of more value than many expenses would a personality of the spirit of the

The 'CWM' was intended for everyone

...and aimed to encourage and publicise the activities of dozens, perhaps even hundreds, of committees, clubs, societies and activities which took place within the company. It also addressed issues such as trade unions, travel and changes in wider society. As such, it can tell us much about how people lived and what their interests were over many years. Here are just a few examples...



Belgian Refugees in New Earswick



The CWM of December 1914 (at the beginning of World War 1) tells us that the Directors placed nine houses and a 'cottage' in New Earswick at the disposal of a Committee especially set up to offer homes to Belgian families. This followed 'the devastation of Belgium and the flight of the population to Holland, France and England'.



Employees were invited to contribute 1d (old pence) per week to finance the work. They did so with great generosity as is shown by this balance sheet published in CWM.

The York Cocoa Works Belgian Refugee Fund. Balance Account. INCOME. EXPENDITURE. £ s. d. £ 1914. Dec.

By Furniture . 25 13 6

By Furniture . 40 11 1

"Realizable
Articles . 23 16 7

"Pots . . . 2 0 11

"Kitchem
Utansils . . 0 19 6 Jet. 24 10 Emiployees' Contributions, etc. 19 10 1
Oct. 31 Ditto 29 11 10
Nov. 7 Ditto 23 3 2
Nov. 24 Ditto 17 3 8
Nov. 21 Ditto 17 5 2
Nov. 28 Ditto 27 6 1½
Dec. 5 Ditto 33 5 9½ Utensils . . 0 19
Coal . . . 4 14
Groceries . . 3 2
Carting . . 1 16 Carting ... Sundries ... Grants to Families ... 2 12 7 3 0 Balance— Cash at Wage Office £45 11s. od. Cash in hand of £9 15s. 4d. 55 6 4 £167 15 10 £167 15 10 G. WALKER, W. W. MILBURN, Auditors. C. HORNER, Treasurer ARTHUR WILKINSON, Secretary. Dec. 11th, 1914

...and when the work was done the fund was closed.

BELGIAN FUND WOUND UP

HE final meeting of this five year old committee was held recently for the purpose of winding up the fund. The balance of £14 os. 1d. remaining in the hands of the Treasurer, was unanimously voted to the War Memorial Fund. Votes of thanks were passed to all the good people who had helped in this excellent work, and though the meeting felt that it was not fair to individualise, it was agreed that there was a great debt due to those who had specially concerned themselves with the purchase, transport and arranging of furniture at the moment when the Belgians were pouring into England.

Thanks to CWM we have extensive details of the names and make up of the families who came to New Earswick, including their addresses. It would be interesting to know if today's residents of those houses have any idea of the history of their home! Joseph Rowntree appears to have been directly involved in this project and in helping refugees to settle in.

The CWM of December 1914 details some of the trauma and distress that families had endured during the German invasion and before reaching their New Earswick home. They also benefited from the educational activities of Rowntree & Co. by attending the Day Schools. The Girls School within the factory undertook to furnish and equip the 'cottage', hang curtains and decorate. They contributed 1d per week (in addition to the remainder of the factory) which was quite a sacrifice in war time when money was scarce.

Some of the refugees may have worked in the factory, but their skills were also in demand. The editorial of the December 1914 edition makes the following offer in the language of the day:

Lessons in French

'Among the refugees who are guests of our fellow workers there are one or two well educated men who would be glad to give French lessons. Any of our readers anxious to take the opportunity of acquiring a knowledge are invited to apply to Mr. D.S. Crichton'.

Home Affairs...

The CWM was as much a magazine about people's lives as the commercial development of the Company. Rowntree & Co Ltd, more than many other large companies, took a serious and enduring interest in how their employees lived and sought to improve the quality of their lives, often using the CWM to do this. Joseph was driven by concerns about family poverty, housing and education. He continued teaching in the Adult schools well into his '50's when he was already a heavily committed businessman. He created New Earswick to provide high quality housing, not just for workers in the Rowntree Company but also for railway employees and others. The magazine carried many useful and informative, if at times paternalistic articles about the developments of the day. 'The House We Want' from June 1920 promotes the use of gas in the home for uses other than just lighting, whilst another extols the virtues of the 'wireless'.



Second.—Ventilation of the rooms is far better when we have a fire in the open grate, than with a gas fire where the flue is covered in. Answer.—The ventilation of the room should not be at the fireplace level. This causes your feet and legs to be in a draught. But there is no doubt that the coal fire is in reality the most wasteful method of heating a room, because it causes such a large volume of cold air to rush towards the chimney situated close to the floor, and only a very small proportion of the heat generated is used. In short, most of the direct heat goes up the flue. The correct method is to insist on the top ventilation.

Third.—Gas fires dry the air many Second.-Ventilation of the rooms

Third.—Gas fires dry the air more than coal fires and make the atmosphere unpleasant. Answer.—In the first place, this is because the ventilation of place, this is because the ventulation of the room has not been taken into account when the house was built. Then we have to remember that a great deal of our experience has been with old-fashioned gas fires, which did not



One of the New Earswick Bungalows

To the women of Great Britain this appeal is addressed. Many, nay the vast majority of them, are unable to afford extra help in their household duties. I would therefore ask them before they condemn the all-gas house, whether they have considered its advantages over the older, more wasteful system in respect not only of its superior labour-saving qualities, but of its far greater cleanliness, convenience, and real economy of fuel. For instance, a gas-cooker is now regarded, and rightly regarded, as a necessity in all up-to-date households, for it can be regulated with much greater certainty than can the old-fashioned coal range. Another advantage is the presence of a constant supply of hot water, which is fast coming to be treated by the ordinary housewife as an absolute essential if her work is to be done properly. In all these matters the women should be the final judges, and I confidently leave the decision in their hands.



A New Invention!...This is just a glimpse of an article extending over 2 pages in the Christmas 1924 edition about the development of the 'Wireless' or 'Radio' as we know it today. It extolled its virtues and explained about 'crystal sets', valves, aerials and speakers. The article encourages people to make their own 2valve set for about £8, or a 3-valve set for £11. Further talks and the formation of a 'Radio Club' at the factory were announced.

Allotments featured in many, issues. This 'advertisment' is from the April 1925 edition. Similar notices appeared for 'Boys' Allotments'! Arnold Rowntree was very keen on allotments and provided the land for their development. The company also used the CWM to promote other aids to family living e.g. The Firewood Committee, holidays and savings schemes.

GIRLS' ALLOTMENTS

A FEW garden plots are to let; size 115 square yards; rent 4/6 a year; free use of shed

Orders for potato sets should be given at once for:—(a) first early varieties, (b) second early varieties, (c) main group varieties. To plant up about 60 square yards, 1½ to 2 stone of sets are required. Kinds and prices will be posted in the Girls' Allotments Shed. Cost will be about 4/3 to 4/9 per store. be about 4/3 to 4/9 per stone.

W. GOATER

CWM always paid tribute to 'oldtimers' who had given their working lives to the company. Their memories are special.



In July 1930 the CWM marked the retirement of Seb Horsman who started work in 1880. He worked with Seebohm and Arnold Rowntree and, without knowing it, played a part in bringing us Pastilles and Fruit Gums. He worked with the Frenchman Mr. Gaget, whom Joseph Rowntree had employed to develop these new products.

"SEP" HORSMAN



"Sep"

Fifty years' service at the Cocoa Works is something of a record. It is a record which our old friend Sep Horsman proudly claims, and he deserves a long spell of happy, healthful

retirement. He started in 1880 and retired at the end of last month. Henry Isaac Rowntree engaged him as a bright little school boy and he was set to work with Gaget as a handy boy at Tanner's Moat. A little later, he worked with George Barker in the Boiling Section and came along to Haxby Road in 1891 for Fruit Boiling, working under B. S. Rowntree and Arnold S. Rowntree. Three years and Arnold S. Rowntree. Three years later, he went back to Tanner's Moat, working under G. W. R. Wright and J. Fenwick in the Cream Department, with which he has been connected ever since, both at Tanner's Moat and Haxby Road. Like all retiring veterans, he loves to dwell on the old days when the business was in its infancy and when work was more arduous and wages less generous. He remembers how men were encouraged to punctuality by a premium of a half-penny or a farthing if they were in before time, the total pence gained thereby amounting to sixpence per week. The timekeeping methods of those days too bring a smile to our faces. the foreman, would line the men up and shout "Time," whereupon each employee would say how many hours he had worked that week. This strikes one as being rather slipshod and open to abuse, but friend Horsman added, with a twinkle of the eye, that the foreman could check always any exaggeration memory.

This story from CWM July 1934 shares the memories of 'Granny Andrew' who worked for Joseph in the very early days at Tanners Moat. Conditions then were very, very different to today!

The Editor recently had the pleasure of a chat with Mrs. Andrew—she won't mind our calling her "Granny" Andrew—who went to work at Tanners' Moat 55 years ago. We were not a Company then; the little business was building up under the care of Henry Isaac and his brother Joseph. Our present Directors were either unborn or at school. Our Chairman, Mr. B. S. Rowntree, was eight years old.

Mrs. Andrew truly says that we in these later days can have no idea of the crude working conditions and primitive "factory" of those times. The chocolate was drawn up through three trap doors; the small rooms were feebly lighted by gas; the hours were from 6.0 a.m. to 6.0 p.m. and 1.0 p.m. on Saturdays; there were no dining arrangements, and people ate where they could find a resting place.



Mrs. Andrew

"Granny" was one of four who worked in a little kitchen "making waste." MAKING waste! But it had a different meaning in those days, and it is a phrase now understood only by the few! There was no chocolate cooling arrangement in those days, and those in our present Cake Department will smile to hear that the moulded chocolate was carried to a cellar and laid to rest on stone slabs. "Piping" was done with the bare fingers! Miss Butler was the Overlooker, and the Packing Staff consisted of Mr. Wise and Mr. Sharpe. There was no time-recording system; the little staff gave their own time worked, and were handed out loose cash. (Others have told us that Hanks the foreman took the money round in a hat.)

COCOA WORKS MAGAZINE

in War Time

Between 1913 & 1916, out of an average of 3000 employees, almost 2000 left for war service.

Additionally 181 females were transferred to munitions work. Rowntree continued to employ conscientious objectors and some



Belgian refugees. CWM reported the movements, trials and tribulations, and at times humour, of the Rowntree employees on war service. Each edition included sections such as 'Letters from Employees OHMS'; 'Reported Missing in Action'; 'Letters from Prisoners of War'; and 'Repatriated Prisoners'. This made the CWM

very important to York families. Due to the paper and ink shortage, the wartime editions had fewer pages

and were printed on thinner paper.

read and summarised in the journal giving graphic pictures of real **people** enduring war time under very difficult circumstances. Many expressed appreciation that they were receiving parcels from 'The Works', supplies of chocolate (often bartered with cigarettes!) and copies of the CWM It is clear that they still felt a part of the York 'Rowntree' family. Many Rowntree employees met each other overseas, sometimes in adjacent hospital beds! Some clearly had a better times than others, one reporting himself to be 'feeling very fit and has no grumble...fortunate in being able to add to their rations by buying a pig for £3.00 or a lamb for 10/- ', whilst another reporting that 'being on the upper deck during the action...they were close up at the guns for about 80 hours and only allowed below decks for 30 mins. at meal times...the ship was hit and...had some causalities.' Sgt R. Sharp (A.724), see extract on

The number in Military/National Services was reported to be 4316 in the Christmas 1945 edition. The Company Chairman reported that the final Roll of **Honour was:** 139 Killed 21 Missing.

right, clearly recounts a very traumatic time.

John Todd, who was with the firm for four years and the firm for four years and the firm for four years. MISSING

R. W. COCKER ON ACTIVE SERVICE

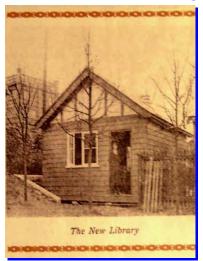
E. E. Dicthe firm has joined the Navy Exercise with Cocker, who joined thirteen Dicknson has joined the firm of thirteen Dicknson on the State of the Navy Exported years kenson (E.574) reported missing.

ALLES insight of the Wass with the Sister of the Navy Exported Missing in the Wasser of the State of the Sister of the State MISSING ON ACTIVE SERVICE The Letters received by CWM from employees were all Sgt. R. SHARP (A.724), who is at Belsen
Concentration Camps, says he will not forget
the horrible sights there for some cane
the horrible sights there is to try to The
siderable time. Their job is to try to shad the horrible signts. Their job is to try to save The siderable time. Their job is to try to The the lives of those who have survived. The lives of those who burnt down, and the Camp proper has been burnt down. Barracks, the lives of the S.S. Barracks, they proper has being nursed. The men are inhabitants moved to the S.S. The men are they are being nursed. mnabrants moved to the S.S. Barracks, where they are being nursed. The men are not allowed ourside the camp, but they have a cinema and a sports field and their rations are good. India When he wrote last August, suffering from thousand of well again. We very make travelled he is and has not a very good but mostly in the has not a very good but mostly in the has high praise for the chocon of the wilds afficult, the jungle and food times when they have and food supplies have have Employees on Military and National Service Here is a further list of employees who have been called up or who have, with the Company's approval, volunteered for the Forces or other approved national service outside industry and agriculture), made up to May 20th, 1942. This brings the total number of employees on service of one form or another up to 2,626:—

The Joseph Rowntree Library

In his letter in the very first CWM ((1902) Joseph Rowntree said that he wanted his company to '…combine social progress with commercial success…the entire body of workers must be animated with a common aim'. He would no doubt have been pleased at the way in which the Joseph Rowntree Library developed within the factory (then, after his death, The J. R. Memorial Library) to further this aim. Joseph was keen to encourage reading and was instrumental in the establishment of the York Free Library and the Library in the Quaker Meeting House.

The 'J. R. Library' started within the factory about 1885. Joseph provided £10.00 of his own money. A further grant was received from 'The Pure Literature Society'. Each employee had 1p deducted from their wages to keep the library going.



** In the early 1900's it moved into a small building within the grounds, seen here on the left.

** A librarian was employed by the company. Miss A. Baines (see right) acted as librarian between 1924 and 1938. This article marked her retirement in 1938 and indicates how she widened the scope of the library into what we would think of today as an information and resource centre. A very advanced concept for the time.



Miss Gertru de A Baines, has, to the general surprise and regret, reached retiring age. Through her librarianship of the Joseph Rowntre Elbrary and her many other activities at the Works and elsewhere, she has

with several thousands and opondingly wide respect.

She first came to the Works in 1910 and for fourteen years was connected with the Filing Department and the Post Office. Her appointment as Librarian in 1924 was very popular and under her jurisdiction the Library has been increasingly resorted to—not only by book-borrowers but by people wanting information or advice on a great variety of social or other matters.

The Joseph Rowntree Memorial Library







- ** After Joseph Rowntree's death in 1925 a Memorial Library was built in his memory and opened on 24th May 1928, the anniversary of his birth. His son, Seebohm Rowntree, said that the library would 'combine so many of the things of which he was fond: reading, recreation and fellowship'.
- ** The building was designed by Colin Rowntree and paid for by the Directors, the interior furnishing was paid for by the employees. Joseph's books and his furniture were provided by his family and placed in the upstairs room along with his portrait. The picture had been painted by Percy Bigland for his golden wedding anniversary.
- ** The CWM of July 1928 carried an article describing the Official Opening which included speeches by Seebohm and Arnold Rowntree, see middle photograph above.
- ** By this time the Library had become a firmly established part of the facilities provided by the Company. The Joseph Rowntree Memorial Library ceased to function in the 1980s and its contents were taken over by the York City Council.

Our Raw Materials...

Many different ingredients and processes are involved in making chocolate and confectionery products. Rowntree & Co Ltd had huge worldwide supply systems to support the manufacturing process. CWM frequently carried articles about where these ingredients came from, how they were sourced, stored, processed and used. Here are some examples published under the heading 'Our Raw Materials'...



Nuts...just some of the raw materials used by Rowntree & Co Ltd.

CWM articles helped employees and other readers understand more about where these ingredients came from and the part they played in the end products.

Cocoa Beans are just one of the many ingredients used by Rowntree & Co Ltd to make their products. To maintain a constant supply the Company owned their own Cocoa plantations in West Indies. Equally, for all other ingredients the company had to ensure supplies to maintain constant quantity and quality. Large numbers of employees were occupied in this work.

Many editions of CWM carried articles about the ingredients used in making Rowntree Products. This was undoubtedly part of the company's belief that its employees needed to have the opportunity to learn more about the company and the part they played in the production.

Over the years expert staff from various departments wrote articles that ranged from Milk, Sugar, Fruit to Gum Arabic and Nuts.

Sports News

The company recognised the importance of sport in bringing people together and generously supported the sports activities at Rowntrees. Each **CWM** carried several 'Sports Pages' containing news, results, announcements of forthcoming events, appeals for team members and photographs, and a 'Sports Personality' column. Each year CWM reported on, and celebrated, the annual Sports Day, Swimming Gala and frequent trips away to sporting

Just some of the many sporting clubs whose activities were regularly reported in CWM

Tennis **Boys' Soccer Club Boxing Club Badminton Club Rowntree Athletic Club Senior Soccer Club Senior Rugby Club** Cricket Club **Chess Club Table Tennis Club Ladies Hockey Club** Men's Hockey Club **Swimming Club Netball Club Iunior Soccer Angling Club Bowls** Girls Judo Club **Junior Rugby Club** Girls Netball Club **Athletic Club** Men's Keep Fit Class **Rugby League Football Golfing Society Club** Darts Club **Basketball** Moor and Fell Club



THE DAY- Saturday June 19th.

THE TIME - Commencing 2 p.m THE PLACE-ROWNTREE'S CRICKET

NEWS FROM YOUR SPORTS **ORGANISER** ANY good things are promised for the re is to be a heavy summer programme e Annual Sports as the star event.

shoped to include throwing the javelin wing the discus, each of these events n to competitors of both sexes. fore, advised to get in touch with ershaw (Gum Dept.) Secretary of the ub or Mr. H. Pulleyn for instructions aining and coaching which will take

When it is time to retire...

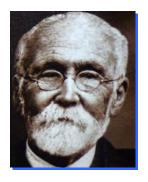
Each edition included a lengthy section containing profiles of retirees. These are immensely full and respectful of the person and the service given, regardless of what position they had held. Efforts were made to reflect the character of the person with affectionate anecdotes. Profiles of cleaners, dining room staff, factory workers and company directors sat side by side and were written with the same care and attention to detail. The departments they worked in, their contributions to work, sport and leisure within the company were all reported. Even those whose service did not always appear to go so well (reading between the lines!) were all remembered with dignity and gratitude.

Many editions featured the plans and ambitions of those who left the company to start their own businesses and current employees were encouraged to support them. In the Autumn 1929 edition, we learn of employees leaving 'the firm' to strike out on their own, becoming chimney sweeps, travelling greengrocery tradesmen and one who opens a pie business in York.

Profiles ended with a description of the presents given. One list reads: 'a bedspread, bedside rug, an armchair and a sewing cabinet'. Where cash is given it is described as a 'wallet containing treasury notes', or a 'gift of bank notes'. A District Sales Manager was presented with a gold watch and a silver pencil but this seemed rather generous and beyond the usual range of gifts.

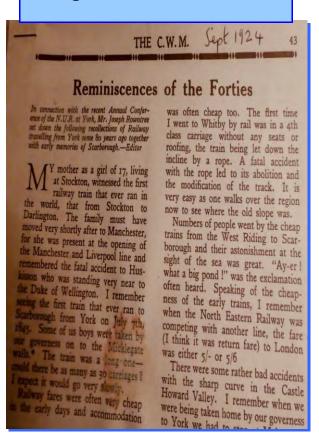


Joseph Rowntree's commitment to CWM



- Joseph hoped that the CWM would help to compensate for the reduction in personal contact between him and his employees, and employees with each other.
- Joseph wrote introductory letters to CWM for many years but also contributed articles that were often personal and reflective.
- Joseph held strong views on housing, poverty, and education, as could be seen by his work in the Adult School movement, the creation of New Earswick Village, and support for wider social questions. The company policies he developed to respond to these needs, such as support for widows and the creation of the pension scheme often featured in the publication.

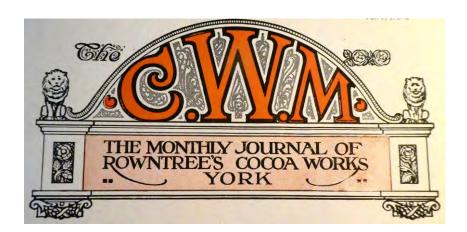
In this article for CWM Joseph recalls seeing the very first train to run between Scarborough and York. The first time he travelled to Whitby by rail he went in a carriage with no roof and no seats!





This photograph from the **Special Memorial Edition of CWM**, published after Joseph died, shows him in 1912 on one of his walks in Scarborough. For many years he had established a tradition of Saturday walks in Scarborough when he would catch the 10.00 am train from York. First he would have coffee at his cousin's café in the town then walk 'till about 4.00 pm. Lunch consisted of ginger biscuits and apples. Before his return journey he would call in again at the Rowntree café. His brother. John, would often accompany him but sometimes Ioseph would ask one of his Adult School pupils or a member of the factory staff. Joseph enjoyed the art of conversation and those who accompanied him really felt the benefit of his interest in them.

A special edition of The Cocoa Works Magazine was published after Joseph Rowntree died in 1925.



The CWM was published regularly between 1902 and 1968 by Rowntree & Co Ltd. The magazine was always much more than just a Company journal. Whilst it included Company news, it also featured articles on politics, international relations, travel, the arts and local history. The lives of individuals in the factory constantly featured through articles on their jobs, hobbies, travels, retirements and war-time military service.

This is why the magazine warrants attention in its own right, quite separately from the history, ethos and values of the Rowntree family.

A significant number of the magazines have been donated to The Rowntree Society. As a volunteer to the Rowntree Society I have been gradually indexing these, listing each named individual in every article in a database. We now hope that in due course the database can be accessed by those whose relatives worked in the company or by anyone interested in the social history of the time. The indexing is not yet complete but when it is, will be placed at the Borthwick Institute at the University of York where a complete bound set of the publication also exists.

Stan Young, Volunteer

"A huge thank-you to Stan Young, a longstanding volunteer who has compiled this booklet and for his painstaking work on an index of the CWM."

If you would like to know more about volunteering opportunities at the Rowntree Society, please do not hestitate to get in touch with us.

Bridget Morris, Executive Director, The Rowntree Society info@rowntreesociety.org.uk

September 2018